

Kaleidescape Warranty Period Policy

This Warranty Period Policy sets forth the period during which the limited warranty set forth in Section 8 of the Kaleidescape Service and License Agreement available at <https://www.kaleidescape.com/legal/SLA.pdf> and Kaleidescape Marine Service and License Agreement available at <https://www.kaleidescape.com/legal/SLA-Marine.pdf>, as applicable, is valid unless otherwise set forth therein.

The Warranty Period for each new (i.e., not remanufactured) Strato and Terra component is the sixty (60) month period commencing on the date of shipment of the applicable hardware component from Kaleidescape.

The Warranty Period for each new (i.e., not remanufactured) disk cartridge and Premiere disc-based component is the thirty-six (36) month period commencing on the date of shipment of the applicable hardware component from Kaleidescape.

The Warranty Period for each remanufactured Strato and Terra component initially purchased by an end user is the thirty-six (36) month period commencing on the date of initial shipment of the applicable remanufactured hardware component from Kaleidescape.

The Warranty Period for each remanufactured Premiere disc-based component initially purchased by an end user is the twenty-four (24) month period commencing on the date of initial shipment of the applicable remanufactured hardware component from Kaleidescape.

If a Kaleidescape hardware component is repaired or replaced under the Kaleidescape manufacturer's warranty, the Warranty Period for such repaired or replaced hardware component is the period consisting of the remaining Warranty Period on the repaired or replaced hardware component from Kaleidescape.

For more information, please send email to support@kaleidescape.com.

This Warranty Period Policy was last updated on July 9, 2024.